

# Pharmacovigilance, Medical Information & Clinical Operations Service Provider

Ensuring Drug Safety, Protecting Lives



We are committed to  
delivering excellence  
through flawless service  
and unwavering  
dedication to our  
customers.

iPharmX , Singapore  
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## Who We Are

iPharmX offers expert Pharmacovigilance, Medical Information and Clinical operations consulting services, leveraging over 15 years of experience in the biopharmaceutical industry. We specialize in ensuring regulatory compliance, enhancing patient safety and streamlining operational efficiency for clinical trials and marketed products.

## Our Services

- **Pharmacovigilance**
- **Medical Information**
- **Clinical Operations**



[www.ipharmx.com](http://www.ipharmx.com)

## Pharmacovigilance Services

- Pharmacovigilance system setup & maintenance
- Compliance with global (FDA guidelines, International Council for Harmonisation (ICH-GCP) and regional regulatory requirements
- End-to-end case processing & reporting (ICSRs, PBRER, PSUR, DSUR, RMPs)
- Signal detection & Risk management
- Additional Risk Minimization Measures (aRMMs) Preparation
- Literature screening & Analysis
- Organized data collections program Safety consultation (Patient Support Programs, Market Research & Digital assets etc)
- PV training & SOP development
- Post-Marketing Surveillance (PMS)
- Pharmacovigilance System Master File (PSMF) preparation & maintenance
- Safety Data Exchange Agreements (SDEA) preparation
- Pharmacovigilance audits & inspections Support

## Medical Information Services

- Medical query management & response handling
- Literature review
- Development of standard response documents (SRDs)



## Clinical Operations

- Clinical trials regulatory submissions
- Investigator-Initiated Trials (IITs) and Real-World Evidence (RWE) studies management consulting

